

By purchasing a above ground pool opening package, you acknowledge that you have read, understand, and agree to the terms of the Pool Opening Agreement Below.

### **Sun Pools 2018 Pool Opening Service Agreement**

Included with each opening are the following:

- Sun Pools will remove cover: cover will be folded and left for homeowner to store.
- Sun Pools will remove all winterizing plugs and gizmos in pool and install the customer supplied fittings.
- Sun Pools will re-install all pump and skimmer baskets as well as all supplied return fittings.
- Sun Pools will prime and restart pump.
- Once pump is running Sun Pools will shock pool. The customer may have to add additional shock
  
- Sun Pools will inspect filter, pump and heater for proper operation. Any non-warranty repairs necessary are not included and will be billed separately depending on the availability of parts and homeowner's approval.
- If a chemical package or miscellaneous items were purchased with this pool opening, they will be delivered at this time.

### **Customer Responsibilities:**

- All solid covers must be pumped free of standing water and debris. Excessive amount of water/debris will require a second visit and will be billed at our standard service charge rate. Any cleaning of accumulated water/debris on a solid cover will be billed at our standard hourly rate.
- Customer must have water level up to center of skimmer before Sun Pools arrival.
- Regardless of the condition of the water there is only one trip included with this package. If additional trips are necessary for any reasons that are out of Sun Pool's control, i.e. water level too low, they will be billed at our standard service charge rates.
- Customer is responsible for balancing of water chemistry after opening.
- Any additional repairs necessary will be billed at the current service rate plus materials.

### **Special Notes regarding opening package pricing:**

- The cost defined herein for all pool opening and closing related services are subject to change at the sole discretion of Sun Pools in the event the nature of the service falls outside of what is defined herein. For swimming pools that are larger in size, have multiple pumps/filters systems, have large water features, complex spa features or require additional manpower and/or additional on-site time outside of what Sun Pools normally includes with a standard pool opening or closing service, Sun Pools reserves the right to adjust the price based on current service and labor rates. A typical opening or closing service is generally defined as a person that can perform an opening or closing service in 60 minutes or less of on-site time. The standard swimming pool is generally constructed with a single pump and filter. If you feel that the nature of your swimming pool may create additional charges to be applied, please contact Sun Pools Service Department to discuss further.